

Community Benefit Report 2022

McCall



Continuing Our Legacy of Excellence in Health Care

From our founding in 1902 to 2022, when we were recognized as one of the top 15 health systems in the nation for the ninth consecutive year, St. Luke's has always been a leader in quality care and a dedicated community partner.

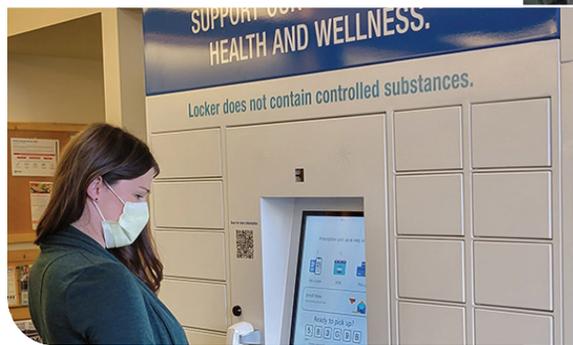
As Idaho's only locally based, not-for-profit, community owned and led health system, we are committed to providing all patients with the highest quality health care, regardless of their ability to pay.

merative
15 Top
Health
Systems
2022



Supported by amazing community partners, visionary board members and a highly dedicated team, St. Luke's delivers on its mission with care and compassion, and I'm proud and grateful to be part of that.

– Chris Roth, St. Luke's President and CEO



St. Luke's has prioritized access to services as the community grows. In 2022, medication lockers were installed at St. Luke's Clinic – Payette Lakes Family Medicine for contactless prescription pick up. The locker will soon be relocated to the hospital's main lobby for 24/7 availability.



The Tutor Mobile, in partnership with local community organizations and with support from a St. Luke's grant, addresses social determinants of health as it travels to neighborhoods in the area to provide books, educational experiments and healthy snacks to kids.

At a Glance: Caring for Our Communities in 2022

St. Luke's primary service area is Ada County, with our secondary service area covering southwest and south-central Idaho, eastern Oregon and northern Nevada. The numbers below provide a broad overview of the rich benefits St. Luke's provides to local communities in these counties: Ada, Blaine, Canyon, Elmore, Jerome, Twin Falls and Valley. Please note that community benefits provided outside these counties is not captured in this data. All numbers are current as of the fiscal year ending Sept. 30, 2022.



\$947 Million
Total Community
Benefit



\$27 Million
Charity Care



\$78 Million
Services and Programs for the
Community



\$17 Million
Donations Received

Community Needs Determination Process

St. Luke's community health efforts are directed by community needs assessments, St. Luke's community boards and community health managers. In 2022, St. Luke's published our most recent Community Health Needs Assessment, which is designed to help us better understand the most significant health challenges facing the individuals and families in our service areas.

Community Health and Engagement, in collaboration with internal and external stakeholders, is responsible for developing, implementing and maintaining optimal community health initiatives designed to address our communities' most significant health needs.



It is exciting to invest in solutions and relationships that solve multiple challenges in our community, allowing us to increase our reach and impact to improve lives.

*– Theresa McLeod, St. Luke's Administrator of
Community Health and Engagement*

Report of Community Benefits 2022

St. Luke's McCall

St. Luke's McCall is a critical access hospital and a leader in health and wellness promotion. Founded in 1956 as McCall Memorial Hospital, the medical center and clinics integrated with St. Luke's Health System in 2010.



\$ **\$32.1 Million**
Total Community Benefit



\$1.5 Million
Donations Received



584
Volunteer Hours



18
Volunteers



293
Employees



82
Physicians*

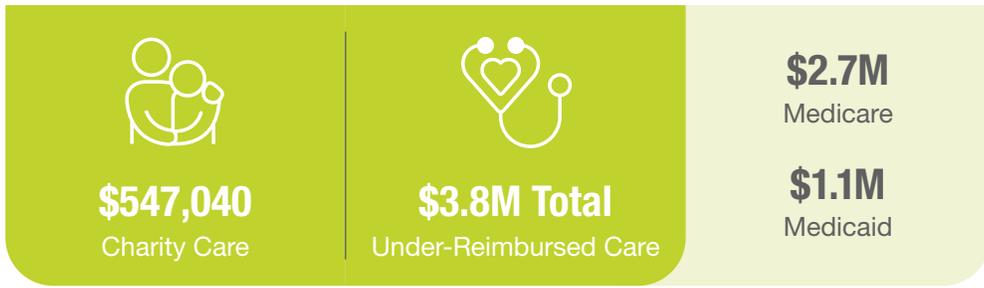


46
Advanced Practice Providers*

Providing a High Quality of Care



*Providers with practice privileges at our locations.
All numbers provided as of fiscal year ending Sept. 30, 2022.



St. Luke's provides health care to eligible patients without charge or at a reduced rate, based upon a sliding scale derived from federal poverty guidelines.



Through our collaboration with partners and members of our community, we increase the collective impact of our work. We truly are better together.

– Tiffany Dobbs, St. Luke's McCall Community Health Manager



Giving Thanks

Our work assessing and addressing community needs would not be possible without a visionary board of directors and dedicated community boards. We are grateful for their partnership and guidance.

St. Luke's Health System Board of Directors as of Sept. 30, 2022:

Bob Lokken, Chair
Andrew Scoggin, Chair-Elect
Emily Baker
Brigette Bilyeu
Tom Corrick
Rosa Dàvila
Lucie DiMaggio, MD
Mark Durcan
Lisa Grow
Allan Korn, MD
Dan Krahn
Jon Miller
Chris Roth, President/CEO
Rich Raimondi
Bill Whitacre

St. Luke's McCall Community Board Members as of Sept. 30, 2022:

Robert Vosskuhler, MD, Chair
Juan Bonilla
Jill Calhoun
Sarah Covault
Eddie Droge, MD
Amber Green
Doug Irvine, MD
Patrick Kinney, MD
Dean Martens
Dawn Matus
Gary Thompson
Hon. Darla Williamson
Kurt Wolf
Aana Vannov

The information provided in this report is required by Idaho Code 63-602D, which states that 501(c)(3) hospitals having 150 or more beds must file a community benefit report with the Board of Equalization by Dec. 31 of each year. According to the code, the report is to include a description of the process the hospital has used to determine general community needs that align with the hospital's mission. In addition, the report shall include the hospital's amount of:

- *Unreimbursed services for the prior year (charity care, bad debt, and under-reimbursed care covered through government programs).*
- *Donated time, funds, subsidies and in-kind services.*
- *Additions to capital such as physical plant and equipment.*